



70: IT EQUIPMENT, SOFTWARE AND SERVICES SCHEDULE SUMMARY

Adapted from GSA eLibrary on 2/26/2019

Category	Description
132 100	<p>Ancillary Supplies and/or Services - SUBJECT TO COOPERATIVE PURCHASING - Ancillary supplies and/or services are support supplies and services which are not within the scope of any other SIN on this schedule. These supplies and/or services may only be ordered in conjunction with or in support of supplies and/or services purchased under another SIN(s) in this solicitation to provide a solution to a customer requirement. This SIN may be used for orders and blanket purchase agreements that involve work or a project that is solely associated with the supplies and/or services purchased under this schedule. This SIN EXCLUDES purchases that are exclusively for supplies and/or services already available under another schedule and is limited to information technology (IT) products and/or services.</p> <p>Special Instructions: The work performed under this SIN shall be associated with existing SINs that are part of this schedule. Ancillary supplies and/or services shall not be the primary purpose of the work ordered, but be an integral part of the total solution offered. Ancillary supplies and/or services may only be ordered in conjunction with or in support of supplies and/or services purchased under another SIN in this schedule. Contractors may be required to provide additional information to support a determination that their proposed ancillary supplies and/or services are commercially offered in support of one or more SINs under this schedule.</p> <p>Note: Commercially available products under this solicitation may be covered by the Energy Star or Electronic Product Environmental Assessment Tool (EPEAT) programs. Applicable EPEAT-registered products are available at the Bronze level or higher.</p>
132 20	<p>Automated Contact Center Solutions (ACCS) - SUBJECT TO COOPERATIVE PURCHASING - The intended scope of this SIN is to offer ACCS. ACCS is defined as any combination of products, equipment, software and/or services that are required to establish and maintain contact center capabilities managed by the contractor for an agency. These include a wide range of automated and attended managed solutions that allow agencies to respond to inquiries from the public. Permissible offerings under this SIN may include any technologies or services required to deliver and support ACCS to agencies, including but not limited to:</p> <ul style="list-style-type: none">• Technology: Automated services to include but not limited to Artificial Intelligence (AI), Chat Bots, Robotic Process Automation, Interactive Voice Response (IVR), Voice/Speech Recognition, Text-to-Speech, Voicemail, Callback, Web Callback, Email Delivery, Hosted Online Ordering, Hosted Email Web Form, Hosted FAQ Service, etc.





NOTE:

- The anticipated Place of Performance required to meet the Government need shall be defined at the task order level. Additionally, contractors should anticipate contractor-site and Government-site requirements.
- Ancillary supplies and/or services shall neither be the primary purpose nor the preponderance of the work ordered, but be an integral part of the total solution offered. Ancillary supplies and/or services may only be ordered in conjunction with or in support of IT supplies and/or services purchased under the ACCS SIN.
- Ordering activities may request from Schedule contractors their awarded End User License Agreements (EULAs) or Terms of Service (TOS) Agreements, which will assist the ordering activities with reviewing the terms and conditions and additional products and services and prices which, may be included.
- The Transactional Data Reporting (TDR) Rule requires vendors to electronically report the price the Federal Government paid for an item or service purchased through GSA acquisition vehicles. The TDR PILOT DOES NOT APPLY TO THIS SIN, except if a TDR-covered SIN(s) is proposed as part of a vendor's total offering to GSA (e.g. 132-8, 132-32, 132-33, 132-34, 132-54, 132-55). If both TDR and Non-TDR SINs are offered, the entire contract may be subject to TDR if so elected by the vendor. As such, the Price Reduction clause (PRC) and Commercial Sales Practice (CSP) requirements shall be removed from the terms and conditions of the entire contract. If Non-TDR SIN(s) are offered only, then the offering shall be subject to the PRC and CSP.

[132 40](#)

Cloud Computing Services - SUBJECT TO COOPERATIVE PURCHASING - Includes commercially available cloud computing services such as Infrastructure as a Service (IaaS), Platform as a Service (PaaS), and Software as a Service (SaaS) and emerging cloud services.

Sub-Categories (not all vendors have been placed within the following subcategories. To view a complete list of vendors, click on the SIN)

[Infrastructure as a Service \(IaaS\)](#)

[Software as a Service \(SaaS\)](#)

[E-mail as a Service \(EaaS\)](#)

[Platform as a Service \(PaaS\)](#)





[132 41](#)

Earth Observation Solutions - SUBJECT TO COOPERATIVE PURCHASING - Provides geospatial earth observation technologies, products, and services to include, but not limited to ground, satellite and aerial based sensor data and imagery; worldwide digital transmission, internet, data, and video services and products through various networks, platforms, and applications. Offerings include global coverage, imagery, archive storage and distribution, monitoring, basemaps (mosaics), and earth observation solutions for accurate, mission critical information for uses to include, but not limited to, environmental, agriculture, meteorology, forestry, fish & wildlife habitats, disaster response and recovery, defense, maritime, mapping, humanitarian support, transportation, and public safety.

Includes direct-downlink and delivery services including ground and mobile ground terminals, direct access service, direct to cell phones, ships, and aircraft. Provides solutions based on commercially available dedicated, shared, or on-demand satellite resources and associated terrestrial components and/or airborne constellation/platforms including Unmanned Aerial Systems (UAS). This includes, but not limited to, ground, satellite-based or airborne communications, sensor data, imagery and geospatial collected or derived services and/or products. Sensor data includes electro-optical; synthetic aperture radar; Hyperspectral; LiDAR, geomagnetic field; gravity field, thermal, sonar, and all other current and emerging technologies.

Includes remote sensing and analytic software products, software applications, software data management and analysis, and cloud applications. The full range of end-to-end data services are in the scope of this SIN to include, but not limited to, advanced data analytics, crowdsourcing, change detection, alert notification, machine learning, and emerging technologies and solutions.

[132 44](#)

Continuous Diagnostics and Mitigation Tools - SUBJECT TO COOPERATIVE PURCHASING - Includes Continuous Diagnostics and Mitigation (CDM) Approved Products List (APL) hardware and software products/tools and associated services. The full complement of CDM subcategories includes tools, associated maintenance, and other related activities such as training.

The 5 subcategories CDM capabilities specified under this SIN are:

Manage “What is on the network?”: Identifies the existence of hardware, software, configuration characteristics and known security vulnerabilities.

Manage “Who is on the network?”: Identifies and determines the users or systems with access authorization, authenticated permissions and granted resource rights.

Manage “How is the network protected?”: Determines the user/system actions and behavior at the network boundaries and within the computing infrastructure.





Manage “What is happening on the network?”: Prepares for events/incidents, gathers data from appropriate sources; and identifies incidents through analysis of data.

Emerging Tools and Technology: Includes CDM cybersecurity tools and technology not in any other subcategory.

[132 99](#)

Introduction of New Information Technology Services and/or Products - SUBJECT TO COOPERATIVE PURCHASING - New IT product, service and/or solution within the scope of the Federal Supply Schedule, but not currently available under any Federal Supply Service contract - that provides a new service, function, task, or attribute that may provide a more economical or efficient means for Federal agencies to accomplish their mission. It may be a new product, service and/or solution existing in the commercial market, but not yet introduced to the Federal Government.

Note: Commercially available products under this solicitation may be covered by the Energy Star or Electronic Product Environmental Assessment Tool (EPEAT) programs. Applicable EPEAT-registered products are available at the Bronze level or higher.

[70 500](#)

Order-Level Materials (OLMs) - SUBJECT TO COOPERATIVE PURCHASING - Order-Level Materials (OLMs) are supplies and/or services acquired in direct support of an individual task or delivery order placed against a Federal Supply Schedule (FSS) contract or FSS blanket purchase agreement (BPA). OLMs are not defined, priced, or awarded at the FSS contract level. They are unknown before a task or delivery order is placed against the FSS contract or FSS BPA. OLMs are only authorized for inclusion at the order level under a Time-and-Materials (T&M) or Labor-Hour (LH) Contract Line Item Number (CLIN) and are subject to a Not To Exceed (NTE) ceiling price. OLMs include direct materials, subcontracts for supplies and incidental services for which there is not a labor category specified in the FSS contract, other direct costs (separate from those under ODC SINs), and indirect costs. OLMs are purchased under the authority of the FSS Program and are not "open market items."

Items awarded under ancillary supplies/services or other direct cost (ODC) SINs are not OLMs. These items are defined, priced, and awarded at the FSS contract level, whereas OLMs are unknown before an order is placed. Ancillary supplies/services and ODC SINs are for use under all order type CLINs (Fixed-Price (FP), T&M, and LH), whereas the Order-Level Materials SIN is only authorized for use under T&M and LH order CLINs.

The Order-Level Materials SIN is only authorized for use in direct support of another awarded SIN. Price analysis for OLMs is not conducted when awarding the FSS contract or FSS BPA; therefore, GSAR 538.270 and 538.271 do not apply to OLMs. OLMs are defined and priced at the ordering activity level in accordance with GSAR clause 552.238-82 Special Ordering Procedures for the Acquisition of Order-Level Materials. Prices for items provided under the Order-Level Materials SIN must be inclusive of the Industrial Funding Fee (IFF). The value of





OLMs in a task or delivery order, or the cumulative value of OLMs in orders against an FSS BPA awarded under an FSS contract, cannot exceed 33.33%.

COMSATCOM Services

Category	Description
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[132 54](#) **Commercial Satellite Communications (COMSATCOM) Transponded Capacity** -- SUBJECT TO COOPERATIVE PURCHASING - Includes owning/operating or reselling dedicated bandwidth and power on a communications satellite in any available COMSATCOM frequency band, including, but not limited to, L-, S-, C-, X-, Ku-, extended Ku-, Ka-, and UHF. COMSATCOM Transponded Capacity refers to satellite bandwidth and power only. Such services allow customer-proposed waveforms, and industry approved solutions to apply leased bandwidth to meet individual requirements as needed. COMSATCOM Transponded Capacity includes all services necessary to allow the customer to use the transponded capacity, including: limited engineering (e.g., development of link budgets, transmission plans); basic customer training (e.g., acquiring satellite signal, peak and polarization); core management and control of the transponded capacity; and required approvals (e.g., frequency clearances, landing rights). Host Nation Agreements (HNAs) will be priced separately when required. COMSATCOM Transponded Capacity requirements range from small fractions of a single transponder within a single coverage area to multiple transponders on multiple satellites with worldwide coverage for short durations measured in hours or days to long durations measured in years. These services are also known as Satellite Communications (SATCOM). NOTE: Equipment is available for purchase under SIN 132-8 or 132-9 or for lease under SIN 132-3 or short term rental under 132-4.

[132 55](#) **Commercial Satellite Communications (COMSATCOM) Subscription Services** -- SUBJECT TO COOPERATIVE PURCHASING - Includes COMSATCOM Subscription Services consisting of pre-existing, pre-engineered Fixed Satellite Service and/or Mobile Satellite Service solutions, typically including shared or dedicated satellite resources, ancillary terrestrial components, and Contractor specified networks and equipment, in any available COMSATCOM frequency band, including, but not limited to, L-, S-, C-, X-, Ku-, extended Ku, Ka-, and UHF. Subscription Services utilize Contractor-determined waveforms and are billed on a per-use basis (e.g., dollars per minute, dollars per megabyte, dollars per month). Subscription service rates include the network management, monitoring, engineering, integration, and operations required to deliver the services. Equipment may be included as part of the Subscription Services. Subscription Services also include leasing dedicated channels using the service provider's waveform and technology, with guaranteed capacity and Quality of Service (QoS). Subscription Services also includes on demand/occasional use solutions. The COMSATCOM Subscription Services offered include but are not limited to: satellite-based Internet, voice, data, and video services; Emergency Response/Disaster Recovery voice and data networks; worldwide digital





transmission to connect mobile terminals to terrestrial networks; connectivity to the Internet via satellite, whereby satellite communications service is delivered through portable satellite IP modems; and other pre-existing, pre-engineered Fixed Satellite Services, Mobile Satellite Services, or hybrid Fixed Satellite Services /Mobile Satellite Services solutions. These services are also known as Satellite Communications (SATCOM). NOTE: Equipment is available for purchase under SIN 132-8 or 132-9 or for lease under SIN 132-3 or short term rental under 132-4.

Cyber Hunt

Category	Description
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[132 45C](#) **Cyber Hunt** - SUBJECT TO COOPERATIVE PURCHASING - activities are responses to crisis or urgent situations within the pertinent domain to mitigate immediate and potential threats. Cyber Hunt activities start with the premise that threat actors known to target some organizations in a specific industry, or specific systems, are likely to also target other organizations in the same industry or with the same systems. Use information and threat intelligence specifically focused on the proximate incident to identify undiscovered attacks. Investigates and analyzes all relevant response activities.

Related Job Titles include but are not limited to: Computer Crime Investigator, Incident Handler, Incident Responder, Incident Response Analyst, Incident Response Coordinator and Intrusion Analyst.

Tasks include but are not limited to:

- Collecting intrusion artifacts (e.g., source code, malware, and trojans) and use discovered data to enable mitigation of potential Computer Network Defense incidents within the enterprise
- Coordinating with and provide expert technical support to enterprise-wide Computer Network Defense technicians to resolve Computer Network Defense incidents
- Correlating incident data to identify specific vulnerabilities and make recommendations that enable expeditious remediation

Identity, Credential and Access Management (ICAM)

Category	Description
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[132 60E](#) **Remote Identity and Access Managed Service Offering** - SUBJECT TO COOPERATIVE PURCHASING - Managed services that allow agencies to interface to the hosted service that is aggregating multiple identity sources into a single interface, and to use policy compliant sources to validate application users or subscribers as they attempt to log in to agency applications. This





service includes the requirement to know the claimed identity of the user. Agencies will rely on the output in granting account access to the user.

NOTE: Integrated access control systems including planning, design, installation, monitoring and service, as well as products are found on Schedule 84

[132 60F](#) **Identity and Access Management Professional Services** - SUBJECT TO COOPERATIVE PURCHASING - Supports planning, risk assessment, deployment, implementation and integration of Identity and Access Management (IAM) with customer agency applications, both certificate-based and non-certificate-based.

NOTE: Integrated access control systems including planning, design, installation, monitoring and service, as well as products are found on Schedule 84

[132 61](#) **Public Key Infrastructure (PKI) Shared Service Providers (PKI SSP) Program** - SUBJECT TO COOPERATIVE PURCHASING - PKI SSPs shall provide reliable, authenticated, policy-compliant service offerings to support Federally issued Personal Identity Verification (PIV), Personal Identity Verification Interoperable (PIV-I), and associated certificates and cryptographic key service offerings. In accordance with 40 U.S.C. Federal and State agencies and Tribal organizations can leverage these service offerings to allow authorized personnel physical access to facilities and logical access to networks in accordance with X.509 Certificate Policy for the U.S. Federal PKI Common Policy Framework.

[132 62](#) **Homeland Security Presidential Directive 12 Product and Service Components** - SUBJECT TO COOPERATIVE PURCHASING - Products and services for agencies to implement the requirements of [HSPD-12](#), FIPS-201 and associated NIST special publications. The HSPD-12 implementation components specified under this SIN are:

- * PIV enrollment and registration services,
- * PIV systems infrastructure,
- * PIV card management and production services,
- * PIV card finalization services,
- * Physical access control products and services,
- * Logical access control products and services,
- * PIV system integration services, and
- * Approved FIPS 201-Compliant products and services.

Incident Response





Category	Description
132 45B	<p>Incident Response - SUBJECT TO COOPERATIVE PURCHASING - Services help organizations impacted by a Cybersecurity compromise determine the extent of the incident, remove the adversary from their systems, and restore their networks to a more secure state.</p> <p>Related Job Titles include: but are not limited to: Incident Response Analyst, Computer Crime Investigator, and Intrusion Analyst.</p> <p>Tasks include but are not limited to:</p> <ul style="list-style-type: none">• Collect intrusion artifacts (e.g., source code, malware, and trojans) and use discovered data to enable mitigation of potential Computer Network Defense incidents within the enterprise• Perform command and control functions in response to incidents• Correlate incident data to identify specific vulnerabilities and make recommendations that enable expeditious remediation

Penetration Testing

Category	Description
132 45A	<p>Penetration Testing - SUBJECT TO COOPERATIVE PURCHASING - Is security testing in which assessors mimic real-world attacks to identify methods for circumventing the security features of an application, system, or network.</p> <p>Related Job Titles include but are not limited to: Blue Team Technician, Penetration Tester, Red Team Technician, and Ethical Hacker.</p> <p>Tasks include but are not limited to:</p> <ul style="list-style-type: none">• Conducting and/or supporting authorized penetration testing on enterprise network assets• Analyzing site/enterprise Computer Network Defense policies and configurations and evaluate compliance with regulations and enterprise directives• Assisting with the selection of cost-effective security controls to mitigate risk (e.g., protection of information, systems, and processes)

Products

Category	Description
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[132 3](#) **Leasing of Products** - SUBJECT TO COOPERATIVE PURCHASING

[132 4](#) **Daily/Short Term Rental** - SUBJECT TO COOPERATIVE PURCHASING - Daily or Short Term Rental of Information Technology Equipment is from one day to 365 days.

[132 8](#) **Purchase of New Equipment** - SUBJECT TO COOPERATIVE PURCHASING - Includes telephone equipment, audio and video teleconferencing equipment, communications security equipment, facsimile equipment, broadcast band radio, two-way radio, microwave radio equipment, satellite communications equipment, radio transmitters/receivers (airborne), radio navigation equipment/antennas, pagers and public address systems, communications equipment cables, fiber optic cables, fiber optic cables and harnesses, coaxial cables, desktop computers, professional workstations, servers, laptop/portable/notebook computers, large scale computers, optical/imaging systems, other systems, printers, displays, graphics (light pens, digitizers, touch screens), network equipment, other communications equipment, optical recognition I/O devices, storage devices, other I/O and storage devices, ADP support equipment, microcomputer control devices, telephone answering, voice messaging systems, ADP boards, installation of ADP equipment and installation of telephone equipment. Included are:

Boards, Cables, Desktop Computers, Digital Cameras, Display, Monitors, Drives/Storage Devices, Equipment for Physically Challenged, IT Support Equipment, Laptop/Portable/Notebook Computers, Large Scale/Mainframe Computers, Media Memory, Microcomputer Control Devices, Modems, Graphic Related Equipment, MP3 Devices, Networking, Optical Imaging Systems, Optical Recognition I/O Devices, Other Communications Equipment, Other I/O and Storage Devices, PDAs, Power Protect, Printers, Professional Workstations, Projectors, Scanners, Servers, Speakers, Video Cards, Web Cams, Airborne Radar Equipment, Broadcast Band Radio, Microwave Radio Equipment, Radio Navigation Equipment/Antennas, Radio Transmitters/Receivers, Airborne, Satellite Communications Equipment, Two-Way Radio, Telephone Equipment, Audio and Video Teleconferencing Equipment, Communications Security Equipment, Facsimile Equipment, Telephone Answering and Voice Messaging, Pagers and Public Address Systems and Misc. Communication Equipment

Note: Commercially available products under this solicitation may be covered by the Energy Star or Electronic Product Environmental Assessment Tool (EPEAT) programs. Applicable EPEAT-registered products are available at the Bronze level or higher.

Sub-Categories (not all vendors have been placed within the following subcategories. To view a complete list of vendors, click on the SIN)

[Boards](#)





[Cables](#)

[Desktop Computers](#)

[Digital Cameras](#)

[Display, Monitors](#)

[Drives/Storage Devices](#)

[Equipment for Physically Challenged](#)

[IT Support Equipment](#)

[Laptop/Portable/Notebook Computers](#)

[Large Scale/Mainframe Computers](#)

[Media](#)

[Memory](#)

[Microcomputer Control Devices](#)

[Modems](#)

[Graphic Related Equipment](#)

[MP3 Devices](#)

[Networking](#)

[Optical Imaging Systems](#)

[Optical Recognition I/O Devices](#)



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[Other Communications Equipment](#)

[Other I/O and Storage Devices](#)

[PDA's](#)

[Power Protect](#)

[Printers](#)

[Professional Workstations](#)

[Projectors](#)

[Scanners](#)

[Servers](#)

[Speakers](#)

[Used Equipment](#)

[Video Cards](#)

[Web Cams](#)

[Airborne Radar Equipment](#)

[Broadcast Band Radio](#)

[Microwave Radio Equipment](#)

[Radio Navigation Equipment/Antennas](#)

[Radio Transmitters/Receivers, Airborne](#)



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[Satellite Communications Equipment](#)

[Two-Way Radio](#)

[Telephone Equipment](#)

[Audio and Video Teleconferencing Equipm.](#)

[Communications Security Equipm.](#)

[Facsimile Equipment](#)

[Telephone Answering and Voice Messaging](#)

[Pagers and Public Address Systems](#)

[Misc. Communication Equipment](#)

[132 9](#)

Purchase of Used or Refurbished Equipment - SUBJECT TO COOPERATIVE PURCHASING - Includes the following used or refurbished IT equipment: telephone equipment, audio and video teleconferencing equipment, communications security equipment, facsimile equipment, broadcast band radio, two-way radio, microwave radio equipment, satellite communications equipment, radio transmitters/receivers (airborne), radio navigation equipment/antennas, pagers and public address systems, communications equipment cables, fiber optic cables, fiber optic cables and harnesses, coaxial cables, desktop computers, professional workstations, servers, laptop/portable/notebook computers, large scale computers, optical/imaging systems, other systems, printers, displays, graphics (light pens, digitizers, touch screens), network equipment, other communications equipment, optical recognition input/output (I/O) devices, storage devices, other I/O and storage devices, ADP support equipment, microcomputer control devices, telephone answering, voice messaging systems, ADP boards, installation of used or refurbished ADP equipment, and installation of used or refurbished telephone equipment. NOTE: Vendors offering Used or Refurbished Equipment under SIN 132-9 are required to provide maintenance service and/or repair service and repair parts, in accordance with normal industry practices, for the type of equipment offered, for the Scope of the Contract (i.e., at minimum, the 48 contiguous states and the District of Columbia)

[132 12](#)

Maintenance of Equipment, Repair Services and/or Repair/Spare Parts - SUBJECT TO COOPERATIVE PURCHASING - Maintenance, Repair Service, and Repair Parts/Spare Parts for





Government-Owned General Purpose Commercial Information Technology Equipment, Radio/Telephone Equipment, (After Expiration of Guarantee/Warranty Provisions and/or When Required Service Is Not Covered by Guarantee/Warranty Provisions) and for Leased Equipment.

SubSin categories include:

- Repair Parts/Spare Parts
- Repair Service
- Third Party Maintenance

Risk and Vulnerability Assessments (RVA)

Category	Description
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132 45D	<p>Risk and Vulnerability Assessments (RVA) - SUBJECT TO COOPERATIVE PURCHASING - conduct assessments of threats and vulnerabilities, determines deviations from acceptable configurations, enterprise or local policy, assesses the level of risk, and develops and/or recommends appropriate mitigation countermeasures in operational and non-operational situations. RVA services include but are not limited to: Network Mapping, Vulnerability Scanning, Phishing Assessment, Wireless Assessment, Web Application Assessment, Operating System Security Assessment (OSSA), and Database Assessment.</p>
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Related Job Titles include but are not limited to: Risk/Vulnerability Analyst, Vulnerability Manager, Ethical Hacker, Computer Network Defense (CND) Auditor, Compliance Manager, and Information Security Engineer.

Tasks include but are not limited to:

- Network Mapping - consists of identifying assets on an agreed upon IP address space or network range(s).
- Vulnerability Scanning - comprehensively identifies IT vulnerabilities associated with agency systems that are potentially exploitable by attackers.
- Phishing Assessment - includes activities to evaluate the level of awareness of the agency workforce with regard to digital form of social engineering that uses authentic looking, but bogus, emails request information from users or direct them to a fake Website that requests information. Phishing assessments can include scanning, testing, or both and can be conducted as a one- time event or as part of a larger campaign to be conducted over several months.
- Wireless Assessment - includes wireless access point (WAP) detection, penetration testing or both and is performed while onsite at a customer's facility.
- Web Application Assessment - includes scanning, testing or both of outward facing web applications for defects in Web service implementation may lead to exploitable vulnerabilities. Provide report on how to implement Web services securely and that traditional network security tools and techniques are used to limit access to the Web Service to only those





networks and systems that should have legitimate access.

- Operating System Security Assessment (OSSA) - assesses the configuration of select host operating systems (OS) against standardized configuration baselines.
- Database Assessment - assesses the configuration of selected databases against configuration baselines in order to identify potential misconfigurations and/or database vulnerabilities.
- SIN 132-45A Penetration Testing- conducting and/or supporting authorized Penetration Testing on enterprise network assets.

Services

Category	Description
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132 56	Health Information Technology Services - SUBJECT TO COOPERATIVE PURCHASING - Includes a wide range of Health IT services to include connected health, electronic health records, health information exchanges, health analytics, personal health information management, innovative Health IT solutions, health informatics, emerging Health IT research, and other Health IT services.
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132 50	Training Courses - SUBJECT TO COOPERATIVE PURCHASING - Includes training
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132 51	Information Technology Professional Services - SUBJECT TO COOPERATIVE PURCHASING - Includes resources and facilities management, database planning and design, systems analysis and design, network services, programming, conversion and implementation support, network services project management, data/records management, and other services relevant to 29CFR541.400.
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Sub-Categories (not all vendors have been placed within the following subcategories. To view a complete list of vendors, click on the SIN)

[Auto. Info. System Design & Integration](#)

[Automated News, Data and other Info. Services](#)

[CAD/CAM Services](#)

[Desktop Management](#)





[IT Backup and Security Services](#)

[IT Data Conversion Services](#)

[IT Facility Operation and Maintenance](#)

[IT Network Management Services](#)

[IT Systems Analysis Services](#)

[IT Systems Development Services](#)

[Information Assurance](#)

[Programming Services](#)

[132 52](#)

Electronic Commerce and Subscription Services – SUBJECT TO COOPERATIVE PURCHASING - Includes value added network services, e-mail services, Internet access services, electronic subscription services, data transmission services, and emerging electronic commerce technologies.

Sub-Categories (not all vendors have been placed within the following subcategories. To view a complete list of vendors, click on the SIN)

[E-Mail Services](#)

[Internet Access Services](#)

[Navigation Services](#)

[Other Data Transmission Services](#)

[Value Added Network Services](#)

[132 53](#)

Wireless Mobility Solutions - SUBJECT TO COOPERATIVE PURCHASING - Wireless Mobility Solutions, including but not limited to, Wireless Carriers Services, Telecommunication Resellers,



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Other Mobility End-Point Infrastructure - Mobility infrastructure, Mobility-as-a-Service, Enterprise Mobility Management, Mobile Backend-as-a-Service, Telecom Expense Management, Mobile Application Vetting, Mobile Threat Protection, Mobile Identity Management, Internet of Things (IoT), and Other/Mobile Services.

All Nationwide Business Plans under this contract may include "no-cost" Service Enabling Devices (SEDs) (including, but not limited to, cell phones and shall be offered to the general public at "no-cost") and bundling the SEDs with cellular service. The SEDs are offered on an "as available" basis and may or may not be domestic end products or end products of a designated country. The "no-cost" SEDs are not available through this contract apart from ordering cellular service.

Cellular service is one of several services excluded from the WTO Government Procurement Agreement and the other Free Trade Agreement executed by the United States Government. See FAR 25.401(b). The wireless service offered under this contract has been determined by the GSA Schedule contracting officer to be domestic in origin. See FAR 25.402(a)(2).

Note: Commercially-available products under this solicitation may be covered by the Energy Star or Electronic Product Environmental Assessment Tool (EPEAT) programs. Applicable EPEAT-registered products are available at the Bronze level or higher.

Sub-Categories (not all vendors have been placed within the following subcategories. To view a complete list of vendors, click on the SIN)

[Wireless Carrier Services](#)

[Other Mobility End-Point Infrastructure - Mobility infrastructure](#)

[Mobility-as-a-Service \(MaaS\)](#)

[Enterprise Mobility Management \(EMM\)](#)

[Mobile Backend-as-a-Service \(MBaaS\)](#)

[Telecom Expense Management \(TEM\)](#)

[Mobile Application Vetting](#)





[Mobile Threat Protection \(MTP\)](#)

[Mobile Identity Management](#)

[Internet of Things \(IoT\)](#)

[Other/Mobile Services](#)

Software	
Category	Description

[132 32](#)

Term Software License - SUBJECT TO COOPERATIVE PURCHASING - Includes operating system software, application software, EDI translation and mapping software, enabled E-Mail message based products, Internet software, database management programs, and other software. Software maintenance as a product includes the publishing of bug/defect fixes via patches and updates/upgrades in function and technology to maintain the operability and usability of the software product. It may also include other no charge support that is included in the purchase price of the product in the commercial marketplace. No charge support includes items such as:

user blogs, discussion forums, on-line help libraries and FAQs (Frequently Asked Questions), hosted chat rooms, and limited telephone, email and/or web-based general technical support for users self diagnostics. Software maintenance as a product does NOT include the creation, design, implementation, integration, etc. of a software package. These examples are considered software maintenance as a service under SIN 132.34 Software Maintenance. Software Maintenance as a product is billed at the time of purchase.

Sub-Categories (not all vendors have been placed within the following subcategories. To view a complete list of vendors, click on the SIN)

[Application](#)

[Business Mgmt](#)

[Communication](#)

[Educational](#)





[Electronic Commerce/Internet](#)

[Entertainment](#)

[Financial Management](#)

[Graphics](#)

[Home & Ref.](#)

[Kid's Center](#)

[License Center](#)

[Macintosh](#)

[Multimedia](#)

[Office Suites](#)

[Operating Systems](#)

[PDA Software](#)

[Programming](#)

[Utility](#)

[Virus Detect](#)

[Application Software \(large scale computers\)](#)

[Communication Software \(large scale computers\)](#)

[EC Software \(large scale computers\)](#)



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[Financial Management \(large scale computers\)](#)

[Operating Systems \(large scale computers\)](#)

[Utility Software \(large scale computers\)](#)

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