

## EnsoCare Section 508 VPLATS

*Section 1194.22 Web-based Internet information and applications – Detail*

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<i>Criteria</i>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supports	Test for all non-text elements is either already included, or available via mouse-hover (alt) functionality
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	N/A	No Such Content
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports	All information is accurately conveyed in greyscale, and text is always provided via mouse-hover text
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supports	All text will be readable without associated style sheets, but formatting and design will be lost.
(e) Redundant text links shall be provided for each active region of a server-side image map.	N/A	No image maps
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	N/A	No image maps
(g) Row and column headers shall be identified for data tables.	Supports	All rows and columns have appropriate headers
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Supports	Appropriate markup, such as bold or font size, horizontal or vertical lines, spacing, positioning, etc. is used in data tables to separate data cells from headers and auxiliary text.
(i) Frames shall be titled with text that	N/A	Frames are not used

facilitates frame identification and navigation		by this application
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports	Pages do not cause the screen to flicker within the given frequency range
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	N/A	Compliance with this part achieved via other means described in this document.
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	N/A	Application is already text-based.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	N/A	No plug-in content
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports	All forms and user-inputs in the application are usable via a keyboard alone, and all instructions are text-based.
(o) A method shall be provided that permits users to skip repetitive navigation links.	N/A	
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	N/A	No such timed response is required.

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

**Section 1194.31 Functional Performance Criteria – Detail**

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<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Not Supported	All information in this application is displayed visually. Internet browser technology may allow for audio interpretation of the site, but this is not tested regularly
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Not Fully Supported	All information in this application is displayed visually. Internet browser technology may allow for audio interpretation of the site, but this is not tested regularly. Enlarged print can be achieved using browser settings.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supports	The application does not require user hearing at all.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Supports	The application does not require audio information at all.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supports	The application does not require user speech at all.
(f) At least one mode of operation and information retrieval that does not require fine motor	Not Fully Supported	The application is normally operated with a mouse and keyboard, but can be operated

control or simultaneous actions and that is operable with limited reach and strength shall be provided.

solely with a keyboard. There are no simultaneous actions required.

*Section 1194.41 Information, Documentation and Support – Detail*

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<b><i>Criteria</i></b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supports	Product support is available via phone at any time. In addition, on-site training and support is available upon request.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	Our customer support team can with specific needs or communication limitations of end users with disabilities.